

2016 Pilot Darwin Homelessness Response Group (HRG)

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St Vincent de Paul Society
(NT) Inc.
good works



Responding to homelessness in Darwin

Establishing the HRG

DRAAG

Steering group



Homelessness in the NT & Darwin...

Four Corners and homelessness

Young Aboriginal man

Homeless

Stole a car

Don Dale

Aboriginal woman in 40s

Living on the street

No access to a refrigerator

Cannot cold store medication for chronic illness



HRG structure

(Processes + Clear Governance)

+

Orientation

+

Consistent Reflective Practice

=

Project Stability



Systemic issues

Mental health

Disability

Territory Housing

Domestic and Family Violence

Young People

Corrections



Workforce and sector systemic issues

Darwin homelessness sector: inadequate supervision and or debriefing, limited understanding of trauma and its impacts

Managers lack time for supervision: limited administration support

Unclear funding contracts: One year? Three years?



Evaluation

Building relationships

Sitting around the table together

Unclear brokerage process

Assessment Tool invasive and wordy, not structured to prioritise needs of client

Sector supervision

MIA: children / dependents, gambling, ABI, carer, suicide vs self harm, care history

HRG fact sheet to clients

Case review

Criteria for high and complex cases



St Vincent De Paul → NT Shelter (Jul – Dec 16)

Prioritisation tool

Revised brokerage process

HRG Charter / code of practice

Fact sheet for clients

Pilot HRG peer supervision

Systemic issues



Outcomes

Relationships

Frontline practice expertise

Appointment of HRG Coordinator

Creation of a shared assessment tool; collaboration agreement; meeting confidentiality agreement; evaluation framework and tools; operational, brokerage, risk and governance processes

Steering group meetings held monthly and out of session as required from Oct to Jun 16

Fortnightly HRG meetings held from Feb to Jun 16

Systemic issues collected at HRG meetings and in the evaluation

Eight organisations signed the HRG MoU to participate in HRG meetings

Ten programs from eight organisations represented at HRG meetings

Minister Bess Price launched the HRG at NT Parliament House

Client outcomes

Twenty two clients provided with case coordination

- 10 / 22 positive outcomes due to brokerage, mental health and accommodation support and referrals
- 17/22 up to three organisations involved in case coordination group per client

Questions?

