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PanSensic Technology

Stakeholder Feedback and Patient Experience Analysis

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Should stakeholders have more input into policy consultations?

Should patients have more say in our health system?

Why doesn't it happen more often?

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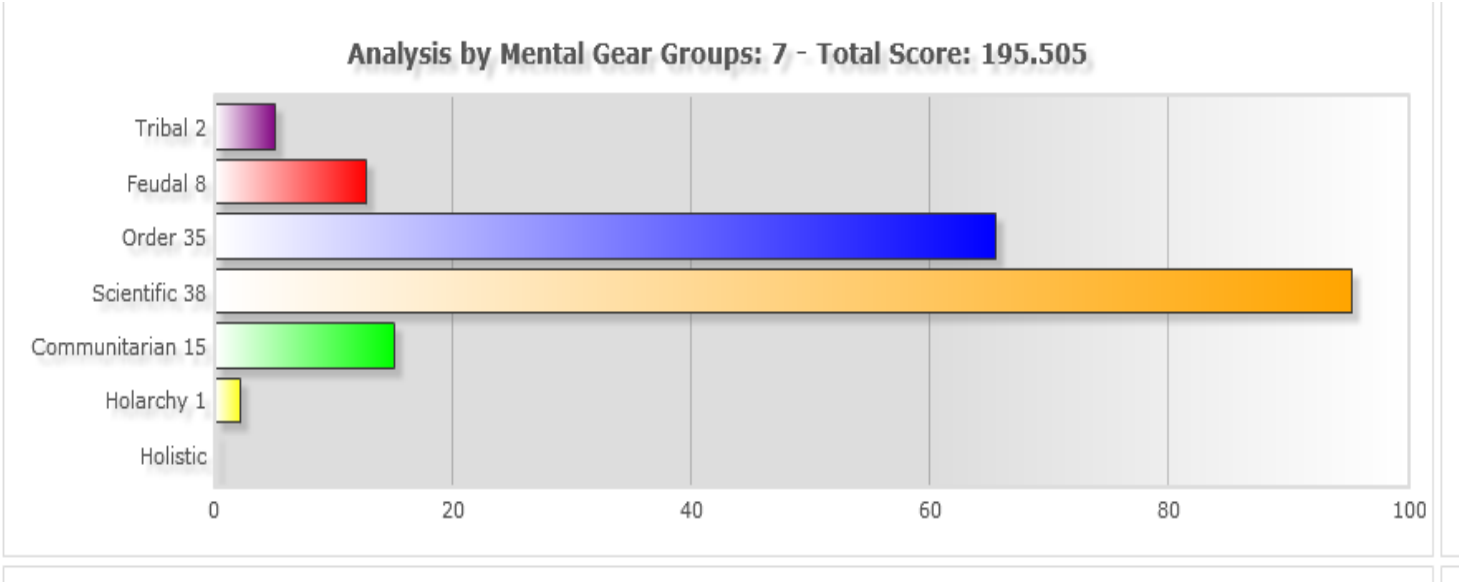
PanSensic - Next Generation Tech in Analysing Patient Feedback

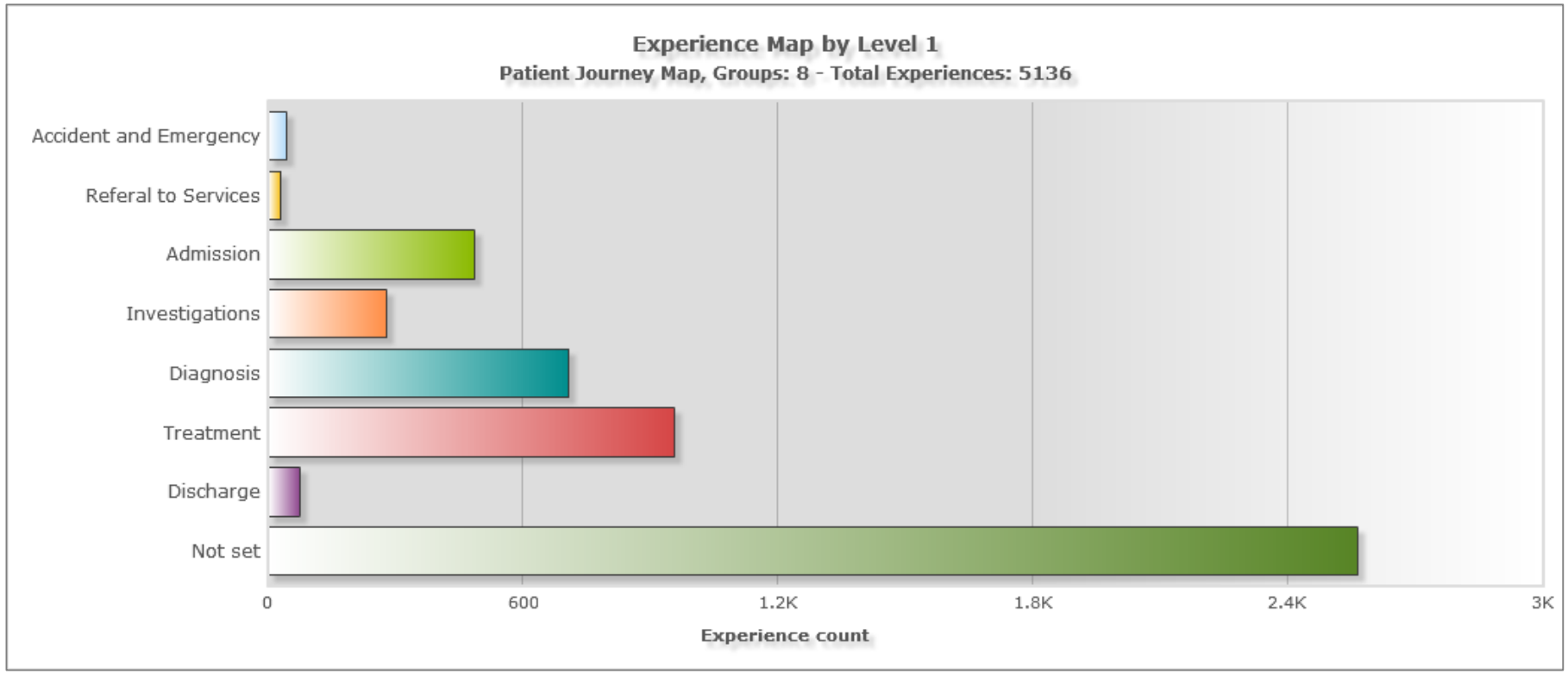
1. Algorithms analyses **high volume** of opinions, experiences and complaints

2. Identifies root cause of problems and early signals to **improve service and experience metrics**



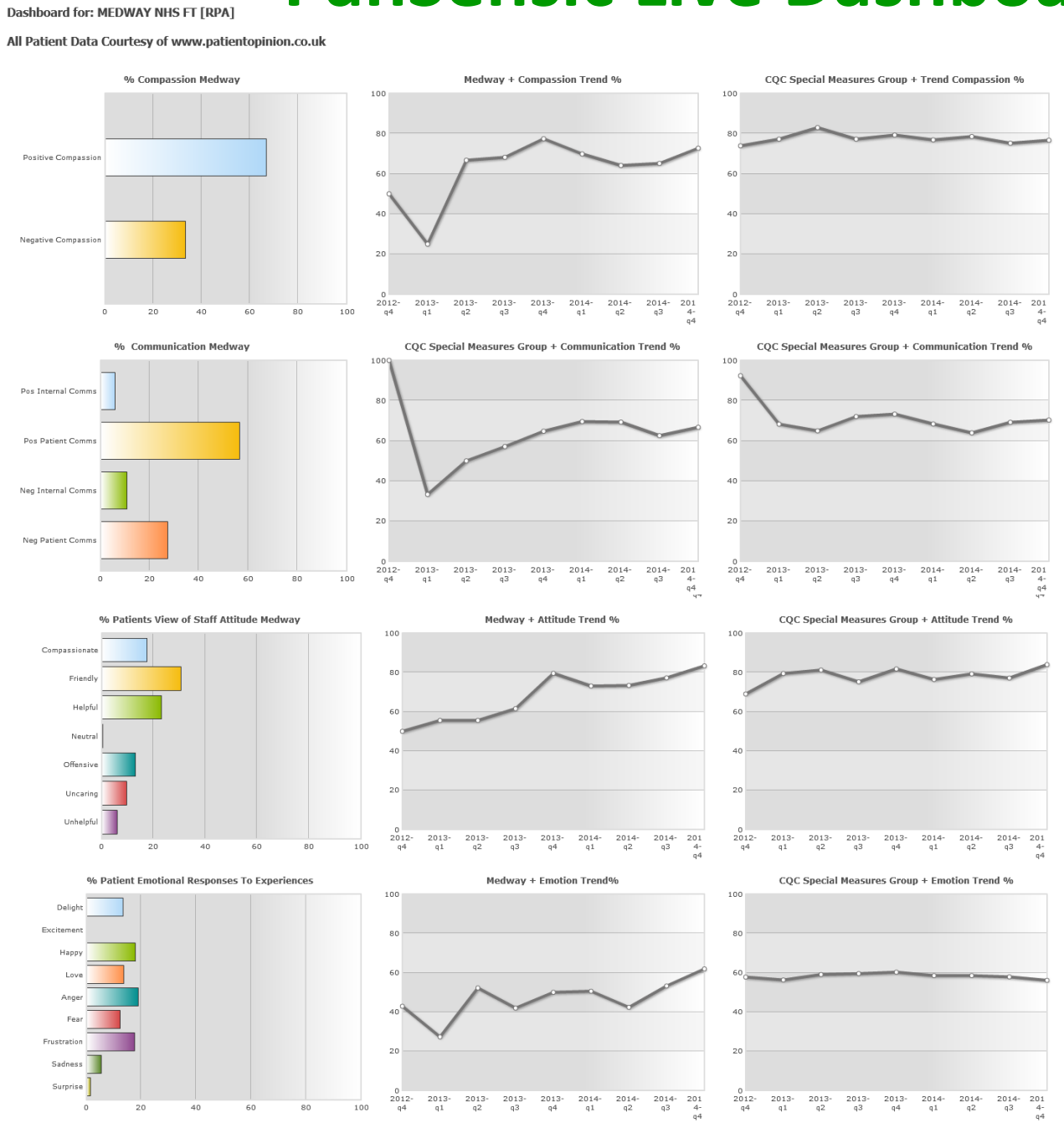
Map Feedback to Patient Pathway – Frustration points

47,000 patient experiences analysed
6,110,000 words explaining patient experiences
5136 frustrated experiences



Not Set - Nothing in the written experiences to place it on the pathway

PanSensic Live Dashboards – Real Time Monitoring



Dashboards can **trigger alerts and emails**

Safeguarding lens can spot early potential medical negligence claims or vulnerable patients

Negligence claims cost > $230million p.a.

Data publically available

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Ask about our FREE TRIAL of PanSensic

(Patient or staff surveys, stakeholder consultations & research)

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