

Online course: Responding to vulnerability

Client: Victorian Government Department of Health and Human Services

Services: Content development for an online course on responding to vulnerability

The Victorian Government Department of Health and Human Services engaged the Australian Healthcare and Hospitals Association (AHHA) and e3Learning to undertake work to develop online learning resources to support staff working in child and adult community-based and primary health services in Victoria with the early identification and response to vulnerable children at risk of child abuse and neglect.

The online learning modules were developed to complement existing modules for hospital based settings, and be developed with a focus on the following practice settings:

- Mental health
- Community health
- Drug and alcohol
- General practice.

Development required consultation with a diverse range of health professionals and other staff across this broad range of health service settings to ensure they were relevant, and reflected current experience and best practice.