



AN EDUCATIONAL JOURNEY ABOUT VALUE-BASED HEALTHCARE IN SWEDEN AND FRANCE



in partnership
with



SATURDAY 14 TO SATURDAY 21 **MARCH 2020**

WHY SWEDEN?

The Nordic model, particularly that of Sweden, is frequently cited as an example, especially on its medical and social side. Thanks to a proactive public policy, Swedes live longer in good health and at home. Counties and municipalities are at the forefront of this success, offering a wide range of services.

The Swedish healthcare system has a strong emphasis on value, using payment methods such as bundled payment and new technologies like telehealth to improve patients' care experiences. Coordination across the care continuum is a reality in Sweden, where patients' pathways are organized on the national territory.



WHY FRANCE?

The French health care system is one of universal health care largely financed by government national health insurance. In its 2000 assessment of world health care systems, the World Health Organisation found that France provided the «close to best overall health care in the world». Since then, the French Healthcare system has faced multiple challenges: an aging population, the rise of chronic diseases and financial constraints.

The French government encourages the improvement of care coordination across the continuum of care. Different specialized pathways are operating, providing excellent and accessible care to the population. The limitation of hospitalisations is a priority that encourages the development of comprehensive primary care services and of a unique hospital at home system.



PARTICIPANTS

Health Care Executives

DATES

8 DAYS – 7 NIGHTS / SATURDAY 14 TO SATURDAY 21 MARCH 2020

COUNTRY

Sweden and France

GOALS

- Discover innovations in practice in two high performing health and social care systems: strategies to adapt value-based payment schemes, hospital at home organisational models, integrated network plans of action, etc.
- Get an overview of health care pathways in Sweden and in France, while visiting high level hospitals and care facilities and meeting experts in the coordination of health and social care, of hospital at home, primary care practice, hospitals and long term facilities
- Visit outstanding care facilities and discuss the challenges and solutions in both the Swedish and French health and social care systems and meet with local executives
- Take a step out of daily practice to gain inspiration and re-energize
- Network with other high level managers and share experience.



With the participation of Alison Verhoeven, CEO, AHHA.

Alison Verhoeven is Chief Executive of the Australian Healthcare and Hospitals Association, the independent peak membership body and advocate for the Australian healthcare system and a national voice for universally accessible, high quality healthcare in Australia. Her professional affiliations include membership of the Australian Institute of Company Directors and the Australian Institute of Management. She has broad experience in health, education, corporate governance and communications, and has worked in both the private and public sectors in Australia, the Asia-Pacific region, and Europe.

PROGRAM

DAY 1 SATURDAY 14 MARCH	DAY 2 SUNDAY 15 MARCH	DAY 3 MONDAY 16 MARCH	DAY 4 TUESDAY 17 MARCH	DAY 5 WEDNESDAY 18 MARCH	DAY 6 THURSDAY 19 MARCH	DAY 7 FRIDAY 20 MARCH	DAY 8 SATURDAY 21 MARCH
		MORNING :	MORNING :	MORNING :	MORNING :	MORNING :	MORNING :
STOCKHOLM, SWEDEN	Welcome Lunch and Introductory meeting	Introduction to the Swedish Health and Social care system at SKL	Visit: Value-based payment: bundled payment at the St Göran Hospital	Flight to Paris, France	Visit: Coordinating Care pathways across the continuum of care : the French Cancer Plan at the Gustave Roussy Institute	Visit: The unique French Hospital at Home model	Sightseeing tour of Montmartre, Paris
	AFTERNOON :	AFTERNOON :	AFTERNOON :	AFTERNOON :	AFTERNOON :	AFTERNOON :	
CHECK IN TO THE HOTEL IN STOCKHOLM	Sightseeing tour	Visit: Health innovation in action at the Karolinska University Hospital	Visit: Value-based payment based on primary care at Tiohundra	Visit: Introduction to the French Health and Social care system at FEHAP	Visit: Foch Hospital - Patient's experience at the heart	Visit: Investing in primary care: the strategy of the Ramsay healthcare group	End of the study tour
Free evening	Free evening	Free evening	Free evening	Boat dinner tour	Free evening	Final Dinner	

DETAILED PROGRAM

DAY 1 - SATURDAY 14 MARCH

MORNING / ARRIVAL TO STOCKHOLM, SWEDEN

(delegates' own arrangements)

AFTERNOON / CHECK-IN TO THE HOTEL IN STOCKHOLM

FREE EVENING

DAY 2 - SUNDAY 15 MARCH

FREE MORNING

WELCOME LUNCH AND INTRODUCTORY MEETING

SIGHTSEEING TOUR

DAY 3 - MONDAY 16 MARCH

MORNING SESSION / ORIENTATION BRIEFING AND ROUNDTABLE DISCUSSION ON SWEDEN HEALTH CARE SYSTEM AT SKL KOMMENTUS INKÖPSCENTRAL AB

General introduction to the Swedish health care system.

The Swedish Association of Local Authorities and Regions is both an employers' organisation and an organisation that represents and advocates for local government in Sweden. All of Sweden's municipalities, county councils and regions are members of SKL, which represents them and acts on their initiative.

AFTERNOON SESSION / HEALTH INNOVATION IN ACTION AT THE KAROLINSKA UNIVERSITY HOSPITAL

The Karolinska University Innovation Center carries a significant number of innovative collaborations with the academic sector, industry and other hospitals in Sweden and Europe. The innovations they develop make it possible to transport gene therapy from the laboratory to the patient, or to optimize the care pathways of patients who have had attacks or heart failure. This Center works with mobile health, e-health, health data analysis, radiotherapy, care automation, etc. All of these actions are aimed at improving health and creating value.



The Karolinska Innovation Center is putting telemedicine and tele-expertise into action to strengthen patient care. Thanks to communication technologies, the pathway for heart failure patients has been completely revised to better meet their needs.

DAY 4 - TUESDAY 17 MARCH

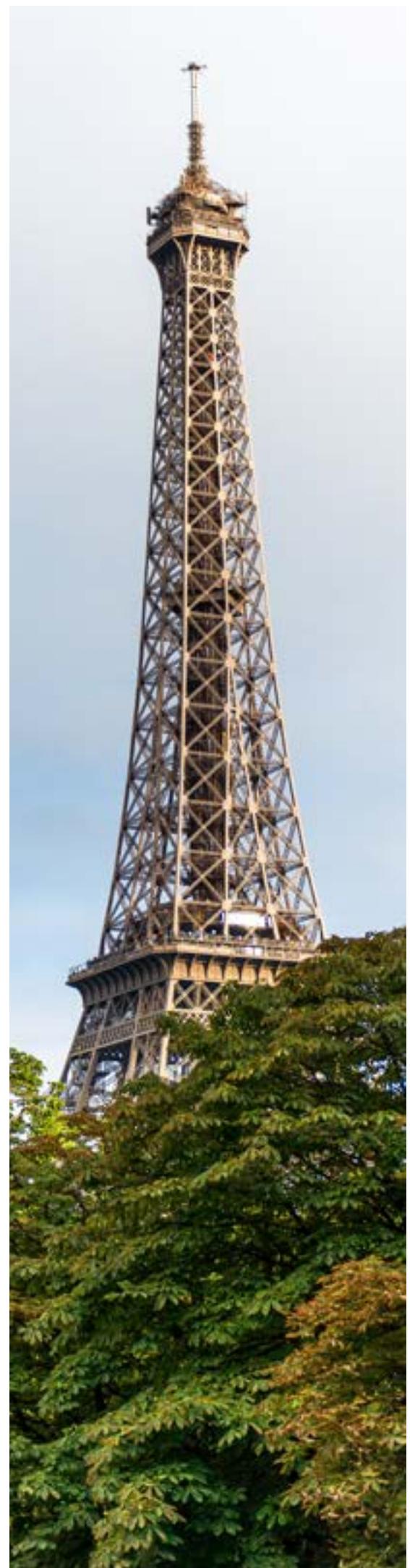
MORNING SESSION / VALUE-BASED PAYMENT: BUNDLED PAYMENT AT THE ST GÖRAN HOSPITAL

St. Göran is one of Sweden's oldest hospitals with Karolinska Hospital. It is the main trauma centre in Stockholm and the first private hospital (it was acquired by the Capio group in 1999).

St Göran was at the heart of an innovation developed in the 2000s: the financing of hip and knee replacement through a value-based payment (bundled fee). This innovation has since been extended to all Swedish hospitals.

AFTERNOON SESSION / VALUE-BASED PAYMENT BASED ON PRIMARY CARE AT TI-OHUNDRA

TioHundra has been the first organization since 2006 to implement the integration of care required by the Norrtaelje model. This innovative and effective approach to quality creates value for patients, users and healthcare professionals. This model removes unnecessary boundaries between health care providers (from primary care to hospitals) by introducing innovative funding.



DAY 5 - WEDNESDAY 18 MARCH

MORNING SESSION / FLIGHT TO PARIS, FRANCE

AFTERNOON SESSION / INTRODUCTION TO THE FRENCH HEALTH AND SOCIAL CARE SYSTEM AT THE FRENCH FEDERATION OF NOT FOR PROFIT HOSPITALS AND PERSONAL CARE ORGANIZATIONS (FEHAP)

With more than 4,200 health, social and medico-social establishments and services, the FEHAP is one of the main actor of health and social care in France. It represents more than 1600 not for profit associations and foundations in France, including 1550 institutions and services for the elderly.

The participants will benefit from a presentation of the French health and social care systems from one of its major stakeholder and discover the challenges it is confronted with.

LATE AFTERNOON / BOAT DINNER TRIP ON THE SEINE RIVER TO DISCOVER PARIS

DAY 6 - THURSDAY 19 MARCH

MORNING SESSION / ACROSS THE CONTINUUM OF CARE : THE FRENCH CANCER PLAN AT THE GUSTAVE ROUSSY INSTITUTE

Gustave Roussy is the premier European Cancer Centre. It is a centre for patient care, research and teaching, and patients with all types of cancer can be treated there. It looks to place innovation at the heart of a human, scientific and technological revolution in the fight against cancer.

The Cancer Plan in a national strategy aiming to improve Cancer care across the continuum of care. The participants will discover how the Gustave Roussy Institute is at the forefront of these improvements.

AFTERNOON SESSION / FOCH HOSPITAL : PATIENT'S EXPERIENCE AT THE HEART

The Foch Hospital is the fruit of a generous idea that took the form of the Mont Valérien Franco-American Foundation, also known as the Maréchal Foch Foundation. It is the biggest not-for-profit university hospital in France, and one of the most effective and reputed non-profit hospitals of the country thanks to the treatment it provides to adult patients in almost all of the medical and surgical domains, its commitment to education, training and research, its cutting edge medical technology centre and its patient care policy. The Foch Hospital was a precursor on Patient Experience improvement in France.

DAY 7 - FRIDAY 20 MARCH

MORNING SESSION / THE UNIQUE FRENCH HOSPITAL AT HOME MODEL

The model of the Hospital at home was created in France in 1970. The National Federation for Hospital at home represents more than 300 members providing specialized care at home such as palliative care, complex bandages; reeducation, chemotherapies or dialysis. Nurses are on the frontline of home care, in close cooperation with a medical supervision. Between 2005 and 2009, the number of HCH companies in France doubled. This considerable development was encouraged by the lifting of various existing restrictions and a new regulation that made the existence of HCH mandatory at a regional organisational level.

AFTERNOON SESSION / INVESTING IN PRIMARY CARE : THE STRATEGY OF THE RAMSAY HEALTHCARE GROUP

The private for profit international healthcare group Ramsay General de Santé is one of the major hospital groups in France. It runs 77 acute and post-acute hospitals, 32 mental health facilities and 11 centres for radiotherapy. The group is very active in optimizing efficient organization across its facilities, translating the best practices in all the countries it operates in. Quality, responsibility and patient centered care are at the heart of the organization. Ramsay GDS is the first integrated healthcare group in France since it invested in the primary care sector in 2019, translating the experience of its newest member, the Swedish healthcare group CAPIO.

EVENING / FINAL DINNER

DAY 8 - SATURDAY 21 MARCH

MORNING / SIGHTSEEING TOUR OF MONTMARTRE, LOVELY AREA OF PARIS

END OF THE STUDY TOUR. DELEGATES DEPART ACCORDING TO OWN ARRANGEMENTS.



INCLUSIONS

PROFESSIONAL PROGRAM delegate inclusions

- Study tour booklet for participants
- Provision of full tour report for all delegates
- Dedicated Program Leader during the entire study tour.

LOGISTIC inclusions

- Private bus transport in comfort for the entire trip
- 4 nights 4* in Stockholm city centre
- 3 nights 4* in Paris city centre
- Welcome reception
- Meals as listed
 - 7 breakfasts
 - 6 lunches
 - 2 dinners.

TRANSPORT

- Group hotel-airport transfer in Stockholm on day 5
- Economy flight Stockholm to Paris including 2 x 20kg baggage allowance on day 5
- Group airport-hotel transfer on arrival in Paris on day 5.

TOURISM PROGRAM

- Group private guided tour of the main tourist destinations of Stockholm
- Cruise on the Seine river in Paris.

COSTS AUD

Program price is based on minimum 12 delegates participation.

EXCLUSIONS

- Visa costs (no visa required for Australian passports)
- Flights to Stockholm/from Paris*
- Airport-hotel-airport transfer*
- Meals other than listed
- Personal expenditure
- Tips for personal activity
- Travel & Cancellation insurance.



*Our partner **Flight Centre Group Travel Qld** will take care of all registrations and can also be of assistance with the booking of all international flights and transfers.

**Contact details:
NAOMI PIRHONEN**

Group Travel Manager

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PROGRAM

\$AUD

Delegate Single Rate

Participating in full Dialog Health program

Early Bird till 31 Dec 2019

\$9770

Full Price from 1 Jan 2020

\$9970

Delegate Twin share rate

(2 delegates sharing room & participating in full program)

Early Bird till 31 Dec 2019

\$9070

Full Price from 1 Jan 2020

\$9270

Delegate Partner rate

(Person sharing room with delegate not participating in facility visits/study program. All social events included)

\$1770

\$1970



WHO ARE WE?

Dialog Health designs and organises international study trips. We provide a unique opportunity for executives from the health & social care sectors to discover the latest innovations in the field.

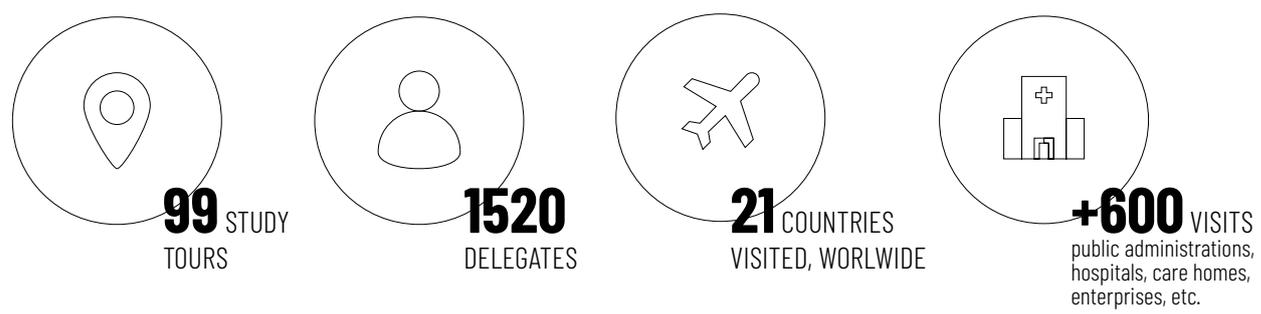
Our team comprises a core staff of skilled consultants and trainers. For each mission, we develop a program of visits, training & talks with professional and technical experts. We also work with a worldwide network of valued partners. This allows us to meet every client's needs and expectations.

Dialog Health is a French company based in Paris. Our study tours are all-inclusive as we are certified both as a continuing education and training organisation and as a travel agency.

OUR INTERNATIONAL EXPERTISE

So far, we have arranged study tours in the following countries: Australia, Austria, Brazil, Canada, China, Czech Republic, Denmark, France, Germany, Italia, Japan, Kazakhstan, The Netherlands, Russia, Singapore, South Africa, South Korea, Sweden, Switzerland, the United Kingdom and the United States.

DIALOG HEALTH EXPERTISE IN NUMBERS



CONTACT US:

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They trust us :



VALUE-BASED HEALTH CARE IN SWEDEN AND FRANCE

STUDY TOUR

8 days - 14 to 21 March 2020



Dialog Health
in partnership with

REGISTRATION FORM

Name: _____
First Name: _____
Company: _____
Position: _____
Address: _____
ZIP Code: _____
City: _____
Email: _____
Phone: _____
Food restrictions : _____
How did you learn about this study tour? _____

EXTRA BOOKINGS VIA FLIGHT CENTRE*

International Flights _____
Private airport transfers _____
Extra hotel nights _____

* If you choose one or several of these services, our Flight Centre Group Travel Manager will be in touch for more details and a quote.



Contact: NAOMI PIRHONEN Group Travel Manager, 0749848774 or Mobile: 0411 264 naomi.pirhonen@flightcentre.com.au

COSTS

	EARLY BIRD <small>Until 31 december 2019</small>	FULL PRICE <small>From 1st January 2019</small>
Delegate Single rate <i>One delegate participating in full program</i>	\$9770	\$9970
Delegate Twin share rate <i>Two delegates sharing room & participating in full program</i>	\$9070	\$9270
Delegate Partner rate <i>Person sharing room with delegate not participating in facility visits/ study program. All social events included)</i>	\$1770	\$1970

Name of the delegate who share the room:

My organisation is a member of AHHA
AHHA members receive an additional **\$200** discount

REGISTRATION

In order to validate your registration, please send back:
- 1 completed and signed form
- 1 legible copy of your passport (ePassport)

By email: registration@dialog-health.com

I have read and accept the general terms and conditions:

Date: _____ Place: _____
Signature: _____

GENERAL SELLING CONDITIONS

PRICE INCLUDES

- Professional program of technical visits and presentations
- Study tour booklet
- Study tour full report
- Tour leader from Dialog Consulting (Dialog Health)
- 7 nights in a 4* hotel in Stockholm and Paris
- 7 breakfasts, 6 lunches and 2 dinners
- Flight from Stockholm to Paris
- Private bus transportation for the entire professional program.

PRICE DOES NOT INCLUDE

- Drinks
- All personal expenses
- The possible costs of visas
- All products and services not mentioned in «Price Includes».

TERMS AND CONDITIONS OF TRAVEL

- The study tour will not be run unless a minimum of 12 delegates register
- Terms and conditions signed as a commitment to make payments as per listed payment schedule
- No insurance is provided in the package. It is compulsory for all delegates to have travel insurance
- Maximum number of delegates is 30
- No bookings are held
- Hotels/venues subject to change until booked.

TARIFF

These prices were calculated on the basis of 12 minimum participants minimum. We reserve the right to cancel the trip or to readjust the tariff if these conditions are not fulfilled.

PROGRAM CHANGES

If, despite all their efforts, circumstances compel them, Dialog Health and their partners reserve themselves the right to modify the program without consulting the participants, who cannot claim any compensation.

PAYMENT TERMS

A payment of at least \$2000 (deposit) must be done at the moment of the registration to secure a place in the delegation.

Delegates may choose between the two payment plans, demanding one or two invoices.

Full balance is due by 28 February 2020 for all price options and payment plans.

All invoices will be sent electronically by Dialog Consulting (Dialog Health) directly to the email address informed on this registration form.

Dialog Consulting (Dialog Health) will be unable to retain registrations and reservations without full payment by the due date.

CANCELLATION - INCURRED COST

The existence of many intermediates and payment terms imposed by them on the trip organizers justified the charging cancellation fees even more important than the date of departure is near (transfer equivalent to cancellation):

- More than 91 days before departure: no costs
- 90 to 61 days before departure: 50% of the total amount
- 60 to 31 days before departure: 75% of the total amount
- Less than 30 days before departure: 100% of the total amount.

However, if cancellation is made a refund may be considered if a replacement delegate is found.

Any amount due to Dialog Consulting (Dialog Health) cannot be reported on a future trip.

Airline tickets cannot be changed, nor be refunded.

IMPORTANT NOTE:

Prices are based on tariffs and airfares current at 30 September 2019. In this time of escalating prices and economic instability, it is impossible to predict accurately fluctuations in exchange rates or increases to cost elements of tours. Unfortunately, Dialog Consulting (Dialog Health) does not have control of airfares, fuel, airport and airlines taxes and surcharges, hotel rates and other service provider tariffs. In the event of such fluctuations or increases affecting the prices which Dialog Consulting (Dialog Health) pay for transportation, hotel accommodation and other services, we reserve the right to adjust our prices as may be necessary at any time up to and including the day that final payment is made. We will do all in our power to avoid this however at times it will be completely out of our control. Delegates will always be kept informed of potential rises or any changes in Dialog Consulting tour advertised process.



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