

JustHealth Consultants is the consultancy service of AHHA, launched to support Australian healthcare organisations at national, state, regional hospital and community levels across all sectors to meet complex governance and organisational requirements of today's healthcare system.

SERVICE EXAMPLE:

RECONCILIATION ACTION PLAN

Client	Dental Health Services, Victoria
Services	Co-design, facilitation, stakeholder engagement
Context	Dental Health Services Victoria (DHSV) sought a Reconciliation Action Plan (RAP) that expressed DHSV's vision for reconciliation to improve oral health outcomes for Aboriginal and Torres Strait Islander peoples and promote the growth of an Aboriginal and Torres Strait Islander workforce at DHSV. In 2018 DHSV approached AHHA for assistance to deliver their 2019 RAP.
Approach	AHHA supported DHSV's work to produce a RAP with advice on key stakeholder engagement, chairing RAP working group meetings and proposing and modifying RAP components to improve effectiveness and alignment with the key DHSV strategic objectives.
Result	<p>The DHSV RAP produced a highly detailed RAP with impressive cross-organisation involvement. The RAP was warmly welcomed by the Victorian Aboriginal community including Aboriginal Medical Services and Aboriginal Community Controlled Health Organisations as key stakeholders.</p> <p>The RAP seeks to build accountability and transparency through reporting RAP achievements, challenges and learning's both internally and externally. In detail this will involve DHSV in publicly report on RAP achievements, challenges and learnings, annually through the DHSV website and Annual Report including a specific section on Aboriginal oral health, Aboriginal staff numbers, Aboriginal service delivery data, financial reporting on any Federal or State Close the Gap funding, and reporting on the AMS/ACCHO service agreements. This project was undertaken by an Aboriginal health leader.</p> <p>The finalised RAP can be accessed at: https://www.dhsv.org.au/_data/assets/pdf_file/0020/105509/DHSV-RECONCILIATION-PLAN-2019-R6-151119-for-web_compressed.pdf</p>
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