

JustHealth Consultants is the consultancy service of AHHA, launched to support Australian healthcare organisations at national, state, regional hospital and community levels across all sectors to meet complex governance and organisational requirements of today's healthcare system.

SERVICE EXAMPLE:

PUBLIC ORAL HEALTH CONFERENCE 2020

Client **Dental Health Services, Victoria**

Services **presentation, facilitation, stakeholder engagement, adaptation**

Context Dental Health Services Victoria (DHSV) sought a keynote presentation for the 2020 Public Oral Health Innovation Conference that developed audience understanding of DHSV's value-based oral health program and promoted the changes required to achieve value-based oral health care within their own health services. DHSV approached AHHA to deliver this keynote presentation.

Approach AHHA worked with DHSV executives to clarify learning objectives, identify potential simulation scenarios, and produce short video interviews. POHIC 2020 was originally planned as a traditional face to face conference for 500 participants in Melbourne in March 2020 with AHHA providing an interactive simulation session of 1.5 hours. The COVID19 pandemic demanded a pivot to online delivery with conventional presentations mixed with video vignettes and a focus group response from DHSV experts. The key messages were reinforced with short animations.

Result The AHHA presentation was well received by the more than 1000 participants from Australia and overseas. Audience feedback comments included:

"I feel better placed with knowledge gained from today to implement Value Based Health Care"

"Many of us have attended today, I am sure we will work together to make some positive changes"

95% of participants (n=326) responding to the question - *How familiar are you with value-based care?* – reported that they were fairly familiar or had a good understanding or thoroughly understood value based healthcare after the presentation. DHSV executives reported a high level of satisfaction with the presentation at debriefing.

Date completed **September 2020**
