

JustHealth Consultants is the consultancy service of AHHA, launched to support Australian healthcare organisations at national, state, regional hospital and community levels across all sectors to meet complex governance and organisational requirements of today's healthcare system.

SERVICE EXAMPLE:

REVIEW OF MEDIC SERVICES

Client TT Line Pty Ltd (Spirit of Tasmania)

Services Literature review, environmental scan, stakeholder consultation, strategy development

Context AHHA was commissioned to undertake a review of the medic services provided on the Spirit of Tasmania vessels, specifically:

- Medicines and medical equipment carried
 - A Medic's scope of practice
 - Training and certification requirements
 - Clinical and corporate governance for Medic services.
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Approach The regulatory requirements relating to the provision of medical services on the Spirit of Tasmania were examined, recognising obligations both under the Navigation Act and the role of the Australian Maritime Safety Authority; the obligations and standards of practice relating to the provision of medical and related services in Australia at a national and state level (including privacy, health practitioner regulation, medicines scheduling, record keeping and work health and safety); and the interplay.

A review of background documentation provided in relation to the vessels was undertaken, including crew and passenger demographic and medical requirements, governance structures, relationships with health services (remote and on shore) and existing policies and procedures. This was supported by on-board consultation, including with a Medical Attendant, the Marine Manager and the supply pharmacist. Cultural factors were explored.

Analysis was undertaken against regulatory requirements, strategic intent, areas of risk, and, with reference to the use of medics in similar environments. A series of recommendations were identified and prioritised.

Result AHHA provided TT Line Pty Ltd with a series of specific and practical recommendations to pursue in relation to the medic services provided on their vessels. These were supported by a comprehensive report identifying the findings of the review and evidence that supported each recommendation.

Date completed July 2020
