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SERVICE EXAMPLE:

INSTITUTIONAL RACISM AUDIT OF LOCAL HEALTH NETWORKS IN SOUTH AUSTRALIA

Client Department for Health and Wellbeing, South Australia

Services Audit, stakeholder engagement, co-design, tool design

Context The Health Performance Council (HPC) provides advice to the South Australian Health Minister about the operation of the health system, health outcomes for South Australians and the effectiveness of methods used within the health system to improve health outcomes. In 2019, HPC commissioned AHHA to develop and deliver a prototype tool for measuring institutional racism in the South Australian health system. In 2020, HPC requested validation of the prototype tool and auditing of the 10 South Australian Local Health Networks (LHNs) for institutional racism.

Approach AHHA partnered with Jildara P/L, a boutique Supply Nation registered consultancy specialising in Aboriginal and Torres Strait Islander health policy, to deliver this project within a tight timeframe in the midst of the COVID19 pandemic.

A modified Delphi method was used with teleconferencing for a panel of Aboriginal and non-Aboriginal healthcare providers, administrators and patients to refine and validate the prototype tool. The finalised tool was then applied to the LHNs in an institutional racism audit.

Result The final report provides a framework for action by the LHNs to reduce institutional racism. A copy of the report is available here:
<https://www.hpcsau.com.au/reports/institutional-racism>

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