

# Lean White Belt Program

## Essentials of Lean Thinking and Implementation

### HEALTHCARE

Online	
Instructor Led	
Public	✓
Instructor Led	
In-House	✓

Lean training is becoming a pre-requisite for any healthcare professional or organization. Not only do participants learn excellent techniques for creating value, improving processes and implementing change, but they also develop abilities that are highly portable across the organization and internationally.

#### Program Overview

This 1-day, instructor-led program provides participants with a basic introduction and awareness of Lean Thinking and the principles that form the essential foundations of Lean implementation projects, processes and culture.

The program helps to educate and involve all healthcare employees in their organization's efforts to improve process efficiencies and eliminate waste. The program is an excellent way to train large numbers of staff as part of a change management or awareness initiative for Lean implementation.

#### Program Outline

- Introduction to Lean
- Lean Thinking and Principles
- Why healthcare organizations typically implement Lean
- What is waste?
- Benefits of a 5S program

Relevant case studies and scenarios are provided throughout to provide a context for the topics covered, while participants undertake a Lean role-play game to gain a greater understanding of the principles that underpin the philosophy. Our pedagogy reflects best-practice in action-based and experiential learning.

#### Participant Outcomes

Participants achieve the following learning benefit from the program:

- Understand the evolution and guiding principles of Lean
- Identify the role of Lean in the healthcare workplace
- Identify the role of Lean in a continuous improvement context
- Appreciate the collaborative and team elements of successful Lean outcomes
- Understand the link between Lean, your patients and patient value
- Understand how to identify Muda – the 7 Lean “wastes”

### Program Assessment

This is a non-exam based program. Participants are assessed on attendance and participation.

### Program Certification

Participants are awarded a certificate of completion with professional certification.



The Australian Healthcare and Hospitals Association (AHHA) is the independent membership body and advocate for the Australian healthcare system and a national voice for high quality healthcare in Australia.

LEI Group Australia is proud to partner with the Australian Healthcare and Hospitals Association to prepare healthcare professionals and organizations to increase efficiencies and improve organizational performance through the delivery of a series of Lean Healthcare educational programs at White, Yellow, Green and Black Belt level.

### Contact & Registration

For more information or to register please visit our website or e-mail us.

WWW: [www.leigroup.com.au](http://www.leigroup.com.au)

E-mail: [info@leigroup.com.au](mailto:info@leigroup.com.au)

We will respond to your inquiry as swiftly as possible.