

AHHA Consulting

Consulting services by health sector
experts for the health sector



the voice of public healthcare®

Who we are

Founded in 1946

Australia's national peak body for public and not-for-profit hospitals and healthcare providers.

Membership spans:

- State health departments
- Local Hospital Networks
- Hospitals
- Primary Health Networks
- Primary and community health services
- Multipurpose services (including aged care)
- Universities

What we do

We drive collective action across the healthcare system for reform that improves the health and wellbeing of Australians.

Through our research arm, the **Deeble Institute for Health Policy Research**, and the **Australian Centre for Value Based Health Care**, we bring together evidence, policy and practice that inform our advocacy within the national agenda.

**deeble
institute**

Deeble Institute for Health Policy Research

Undertake rigorous and independent research with academic partners and health service members that informs national health policy.

Connect researchers, policymakers and practitioners when they need expert advice and create opportunities to translate research into good health policy and practice.

Publish policy briefs that tackle issues important to Australia's health, through synthesis of research and evidence, with recommendations for a way forward.

Facilitate knowledge exchange through events, lectures, workshops and short courses.

Partner with Universities and health service providers to achieve their policy objectives through designing and implementing grants programs.



Australian Centre for
**Value-Based
Health Care**

Connect professionals, policy makers, consumers and health services to understand VBHC needs and explore issues impacting VBHC implementation in Australia.

Curate and showcase VBHC theory, research and best practice implementation stories through our monthly VBHC webinar series, case studies, short courses, events and the VBHC awards program.

Influence public policy through relationships with government, evidence informed submissions and policy briefs to support the transition to VBHC in Australia.

Facilitate VBHC implementation through projects that support VBHC capacity building, stakeholder engagement, service design, outcome measurement, evaluation and more.

AHHA Consulting

Why work with us?

We know health. Through a connected and systemic view, we support Australian healthcare organisations across all sectors in today's rapidly changing healthcare environment.



Expertise

- We are experts in the Australian health system context and policy environment.
- We work with a broad range of health services across Australia.
- Our experience spans clinical, managerial, policy and research backgrounds through executives, health leaders, academics and consumers locally and internationally.
- We draw on deep industry experience in areas such as clinical governance, evaluation, health and climate, value-based health care, data and digital health, and research, implementation science and knowledge exchange.



Values

- Our vision is aligned with government objectives that promote the health and wellbeing of Australians.
- We recognise the expertise that already exists within our system and our work has the intent of building capability within.
- Our work drives policies in the long-term interest of the Australian community, not for siloed profit.



Connections

- We have established relationships across the Australian and global health sector, including through the International Hospital Federation.
- Through the wider AHHA membership and stakeholder base, our consultancy is in the unique position to draw upon the Australian healthcare system and its consumers for input, consultation and piloting in the development of new policies, programs and projects.
- We support whole-of-system engagement.



Sustainability

- We are committed to building, sharing and sustaining the evidence base for reform.
- We support continuity in vision, and a 'memory' of historical activity the system can learn from.
- We can facilitate pooling of resources for activity, across sectors and across Australia.
- We recognise the need to strengthen multi-sectoral collaborations for health through alignment with the United Nations Sustainable Development Goals.
- We are committed to protecting the health of future generations.



Independence

- We shape the policy debate through communication and socialisation of the best available evidence, understanding where potential resistance and challenges across the sector lie.
- We possess the capability to act promptly and efficiently.
- We can engage stakeholders in, and confidently advocate for investments that create and maximise value.

Our methodology

Our methodology is underpinned by a mission to deliver impactful consulting services that produce sustained outcomes.



Our services

Policy, strategy and change

We work with organisations to adapt to the transformation happening in healthcare in a post-pandemic world. We support you through the change journey to reimagining healthcare through helping focus your greatest strengths and recognising a clear vision of what's possible.

Workshop facilitation | Thematic analysis | Capability building | Consumer journey mapping | Change management

Service and program design

Effective solutions come from design that considers the details. Together we design solutions that address challenges, improve efficiencies, identify new opportunities and drive growth.

Data analysis | Complex problem solving | Consultation | Service blueprints | Logic models

Implementation frameworks

We understand translation, implementation and change management. We design frameworks that support the active process of integrating evidence-informed programs and practices in the real world.

Literature & desktop reviews | Policy briefs | Data collection | Stakeholder engagement

Evaluation

Without evaluation, benefits realisation is rarely achieved. We don't end with evaluation we start with it, delivering formative and summative evaluations to enable continuous learning throughout and after the change process. We report findings back into the system and leverage insights gained to inform and enhance the approach continuously.

Literature & desktop reviews | Evaluation framework | Data plans | Data collection & analysis | Economic analysis | Formative & summative evaluation | Policy briefs

Value-Based Health Care

We bring together research, global best practice, local expertise and thought leadership, to support the development and implementation of place-based, outcome-focused, value-based health care in Australia. We pursue the creation of an integrated health system that is focused on improving the outcomes that matter to people and communities for the cost of achieving those outcomes, across the full pathway of care.

Stakeholder engagement | Capability building | Value-based procurement | Measuring & outcomes | VBHC framework design | VBHC service models

Some of our work

Strategic planning: We worked with a Primary Health Network (PHN) to facilitate the development of a strategic approach to workforce and capacity development. The process involved a rapid evidence review and stakeholder engagement to inform a discussion paper on a proposed framework for workforce and capacity development to address health workforce shortages and build workforce capacity in the region. Testing, validating and feedback on the draft strategy was enabled through facilitated roundtables, small working groups and interviews. The final strategy provided the region with a clear picture of local health workforce capacity and identifies key strengths and challenges, along with the capabilities of existing workforce development and support services within the region.

Service and program design: We led a statewide health service network through a process to design an Environment Sustainability Plan Towards Net Zero. Our Climate and Health consultants conducted a literature review and connected with the Geneva Sustainability Centre to form a baseline of evidence. We developed a Theory of Change and facilitated extensive collaborative and co-design workshops with a diverse range of stakeholders across the network. The resulting three-year plan was a program of activity developed through a logic model approach. The process identified change champions across the network and enabled a plan that was able to be immediately implemented and sustained beyond our tenure.

Implementation frameworks: We worked with a statewide oral health service to develop a research and evaluation strategy and framework. Through our collaboration we identified alignment to their organisation strategy and current capabilities. A literature review identified contemporary evidence-based options to support the strategy and a selection of proposed models to underpin the framework. The result was a strategy aligned to government requirements, that augmented organisational strategy through a supporting framework that enabled health service delivery teams to implement research and evaluation activity. The process drew on practices and learnings to date, achieved executive buy-in and formalised their vision for research and evaluation that drives improved oral health outcomes.

Evaluation: We conducted a formative and summative evaluation to support a learning agenda on person-centred, integrated care specific to a PHN region, the health needs of its communities, the network of service providers and system partners. The project involved developing an evaluation framework for the program, based on the Quadruple Aim of Value in Health Care and the Ten Domains of High Performing Primary Care. Significant consultation and evidence review informed the development of a Theory of Change and program logic. A comprehensive data plan was subsequently developed to inform the evaluation. A formative and summative evaluation was conducted to assess the effectiveness of the person-centred care program and its initiatives.

Value-Based Health Care: We worked collaboratively with identified stakeholders to develop, implement and evaluate a VBHC Framework for allied health services for a state health department. The framework is an evidence based, person-centred approach to support healthcare decision making and system transformation, with the aim of improving both health outcomes and the experience of care across a full care pathway for people, service providers, communities, health professionals and populations. The framework has been published and evaluated against three service pilots enabling case study development to support implementation. It continues to garner significant interest across the profession and has been presented at VBHC and allied health conferences.



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